

Lean on Me Privacy Policy

Introduction

This Privacy Policy outlines how “Lean on me” (the Data Controller) handles the personal data of the End User (Data Subject) in compliance with the General Data Protection Regulation (GDPR). We use this information to provide a referral service to you and may share your information with others in a professional capacity as part of the referral service.

Data Controller: Lean on me, The Court House, Llwynypia, Tonypandy, CF40 2HZ

Information We Collect

We collect the following data items:

Website contact and referral form:

- Your name
- Email address
- Postal address
- Contact telephone number
- Reason for contact

Website Cookies:

Cookies Our website uses cookies to improve your browsing experience and analyse website traffic. Cookies are small text files stored on your device that allow us to recognize your preferences and enhance functionality. Some cookies are essential for the operation of the website, while others help us understand user behavior to improve content.

Your rights as a data subject

The processing of personal data is governed by the following key principles:

- Lawfulness, fairness, and transparency: Data must be processed lawfully, fairly, and in a transparent manner.
- Purpose limitation: Data must be collected for specified, explicit, and legitimate purposes and not further processed in a manner incompatible with those purposes.

- Data minimization: Data must be adequate, relevant, and limited to what is necessary in relation to the purposes for which they are processed.
- Accuracy: Data must be accurate and, where necessary, kept up to date.
- Storage limitation: Data must be kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed.
- Integrity and confidentiality: Data must be processed in a manner that ensures appropriate security of the personal data, including protection against unauthorized or unlawful processing and against accidental loss, destruction, or damage, using appropriate technical or organizational measures.
- Accountability: The Data Controller is responsible for, and must be able to demonstrate, compliance with these principles.

Where is the Data Stored?

Data that the Fusion device uses is stored within the UK.

Data Retention

We will not retain any information longer than is necessary to provide the services we offer to you.

Legal basis for the data processing

The legal basis for collecting data subject data is the necessity for the performance of a service to you, compliance with a legal obligation (such as the GDPR), and the legitimate interests in offering the services that Lean on Me offer, and in providing and improving our services.

Data Security

We take reasonable measures to protect any personal information we may hold in order to prevent loss, misuse, unauthorized access, disclosure, alteration, and destruction. Personal Information shall be protected by security safeguards appropriate to the sensitivity of the information.

How to Contact Us

If you have any questions about this Privacy Notice, please contact us by email to enquiries@leanonme.org or post at Lean on me, The Court House, Llwynypia, Tonypany, CF40 2HZ. Every privacy-related complaint will be acknowledged, recorded, and investigated, and the results of the investigation will be provided. If a complaint is found to be justified, appropriate measures will be taken. Our ICO registration number is: {under application}

Complaints

If you are a resident of the European Economic Area and have an unresolved privacy or personal information collection, use, or disclosure concern that we have not addressed satisfactorily, please be aware you can address your concern to the Information Commissioner's Office, who may decide to further investigate the matter.